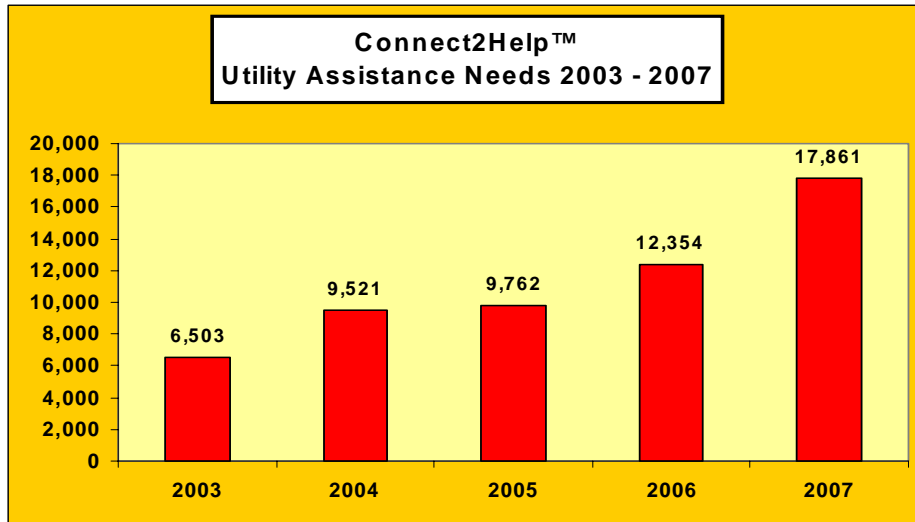


Connect2Help™

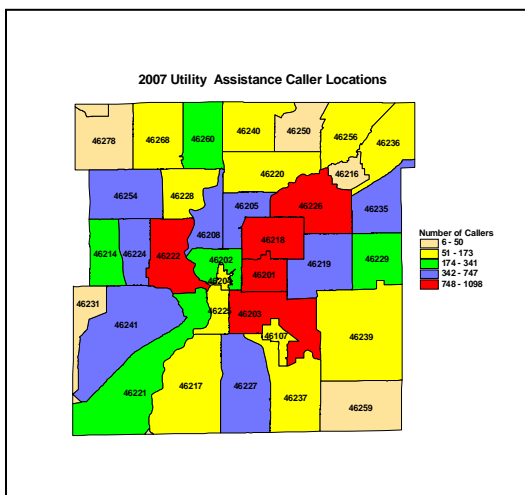
Connect2Help™ facilitates connections between people who need human services and those who provide them.

P.O. Box 30530, Indianapolis, IN 46230-0530; (317) 920-4850; Fax: (317) 920-4885; www.Connect2Help.org

For Connect2Help™ Services: dial 2-1-1 or (317) 926-4357



- **Requests for utility assistance** (gas and electric) have increased 175% in the last 5 years. The two biggest increases came in 2004 (46% compared to 2003) and 2007 (45% compared to 2006). Requests for utility assistance accounted for 13% of all Connect2Help™ (C2H) recorded needs in 2007. (Of these utility needs, 51% were for gas and 49% were for electric).
- The demand for this assistance far outweighed community resources; **45% of the utility requests were recorded as “unmet”** by C2H Specialists. Many of the callers requesting assistance had already been helped by energy assistance programs, such as those operated by CAGI. However, the financial assistance for which they were eligible frequently did not cover their entire utility bills.
- **Of those who called, 25% had at least one person laid-off or unemployed in their household. Sixteen percent (16%) had someone with an illness or disability in their household.**



- The majority of the callers (86%) were from Marion County. The map to the left shows the locations of these callers.
- The zip code areas with the most callers included: 46201, 46203, 46218, 46222 and 46226.

For more information on utility assistance needs in central Indiana, contact Connect2Help™.



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