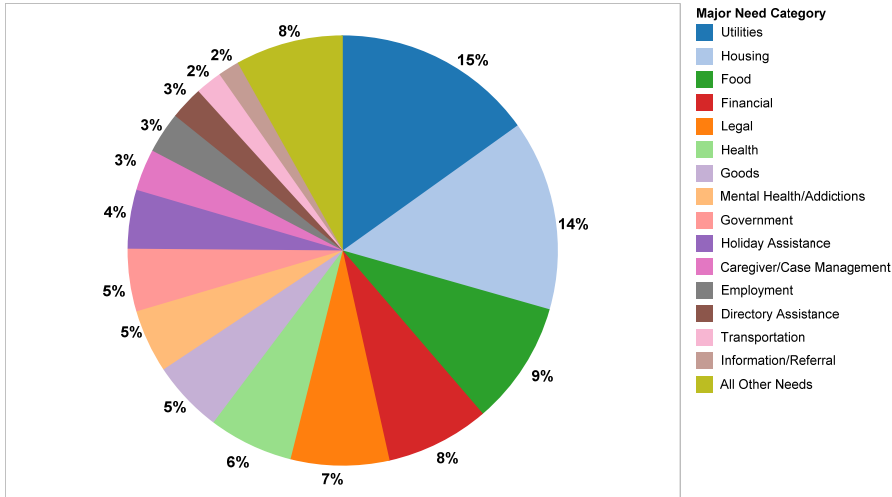


Connect2Help™

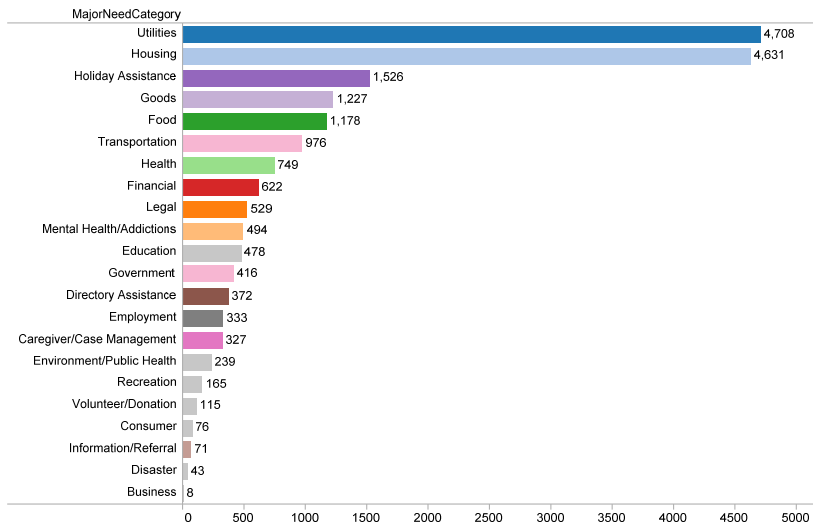
Serving as your 2-1-1 Center for Central Indiana

United Way of Central Indiana Service Area Needs By Major Category: October 2010 – September 2011



- Connect2Help responded to over **187,000 calls for help** from residents in the **United Way of Central Indiana service area**, which includes Boone, Hamilton, Hancock, Hendricks, Marion and Morgan counties, from October 2010 through September 2011.
- Callers reported more than **251,000 needs**; the chart to the left shows the distribution of these needs by major category.
- **Eight percent (8%) of these needs were recorded as “unmet”** by C2H Specialists. The following report breaks down these unmet needs by category and county.

UWCI Service Area Unmet Needs By Major Category: October 2010 - September 2011



Top 5 UNMET UWCI Service Area Needs By County: October 2010 - September 2011

Boone County		Hamilton County		Hancock County	
Utilities	34	Utilities	113	Utilities	53
Housing	32	Housing	102	Housing	34
Transportation	10	Mental Health/Addictions	29	Goods	17
Food	8	Legal	29	Transportation	16
Goods	6	Goods	26	Financial	16
Hendricks County		Marion County		Morgan County	
Housing	70	Utilities	4,367	Utilities	89
Utilities	52	Housing	4,339	Housing	54
Food	26	Holiday Assistance	1,460	Transportation	23
Transportation	26	Goods	1,151	Holiday Assistance	13
Legal	21	Food	1,115	Goods	12



Community Partner

The top 5 needs from each of the 6 counties in the UWCI service area accounted for 69% of ALL unmet needs.

