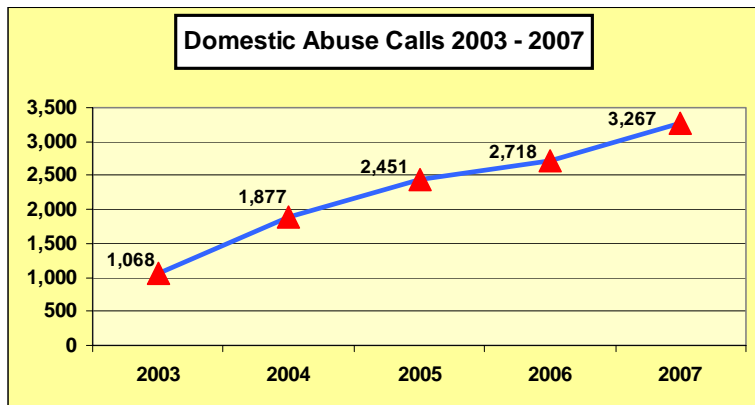


Connect Help™

Connect2Help™ facilitates connections between people who need human services and those who provide them.

P.O. Box 30530, Indianapolis, IN 46230-0530; (317) 920-4850; Fax: (317) 920-4885; www.Connect2Help.org

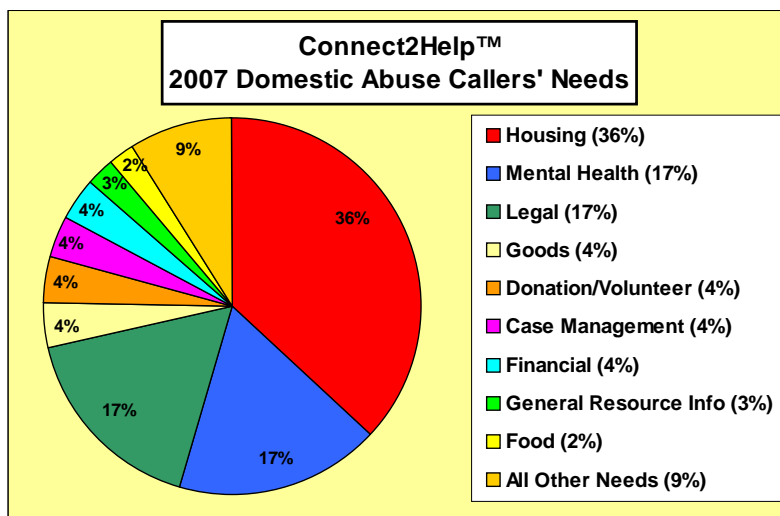
For Connect2Help™ Services: dial 2-1-1 or (317) 926-4357



- Domestic abuse calls have increased by more than **200%** in the last 5 years.
- The most dramatic increase (76%) occurred during the first year of the Domestic Violence Navigation Hub’s operation. (The “Hub” was implemented in November 2003). Since that time, the number of calls has continued to climb.
- In 2007, Connect2Help™ assisted 3,267 callers who were involved in a domestic abuse situation. This represents 3% of all Connect2Help™ I&R callers, and is a 20% increase compared to 2006.

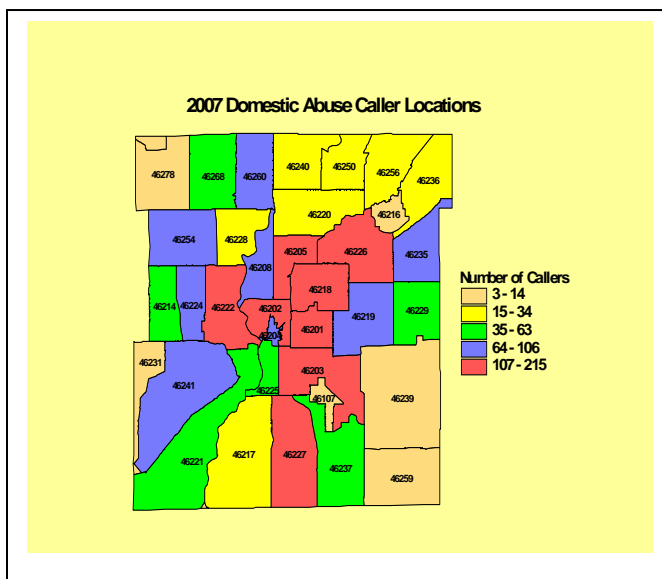
– Callers reported more than 4,800 needs, and received almost 7,600 referrals to human services programs. The chart to the right shows the distribution of caller needs by **major need categories**.

- The top 5 **individual** needs were shelter, counseling, protective order, legal assistance and support group.
- AT LEAST 3,782 children who lived in these callers’ households were exposed to family violence.
- Because of the often complex nature of domestic abuse situations, Connect2Help™ spent an average of 21 minutes with each caller, compared to 8 minutes with ALL I&R callers.



– The majority of the callers (77%) were from Marion County; the map to the right shows the number of callers by zip code.

–Nine percent of the calls were from the seven Counties surrounding Marion County; 14% were from outside the Central Indiana area.



- Most of the callers (94%) were women; 6% were men.
- Seventy-four percent (74%) were victims of abuse; 16% were friends or relatives of the victim; 6% were professionals calling on behalf of a client; and 2% were abusers calling for help.
- Forty-five percent (45%) of the callers were White; 38% were African American; 11% were Hispanic (64% did NOT speak English); and 1% was callers of another race/ethnicity.

For more information, call Connect2Help™.

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Community Partner

Formerly Information & Referral Network



American Association of Suicidology

