

2-1-1 Connects Seniors to Help



Jim*, a 66-year-old senior veteran from Lake County called 2-1-1 for help with food. He hadn't eaten in 5 days. He was living in a motel, and his car had been stolen. He didn't have any family or friends who could take him to a pantry. 2-1-1 called a community center, who agreed to deliver food to Jim and connect him to other services at the center.



Marie*, a 71-year-old widow from Marion County, called 2-1-1 for help with her gas bill. She was on a tight budget, with Social Security as her only source of income. However, she was over the income guidelines for federal energy assistance. 2-1-1 connected her to the Winter Assistance Fund, which prevented her gas from being disconnected.

Anna*, a 65-year-old legally blind woman from Monroe County needed help paying her first month's rent. She and her fiancé were both receiving SSI, and would have enough to pay the rent going forward. They had a pledge for part of the rent from St. Vincent DePaul, but needed \$140 more. 2-1-1 intervened with the township trustee, who paid the remaining amount.



These are only 3 of the tens of thousands of seniors who called 2-1-1 for help in 2014. In the last 3 years, **calls from seniors have increased 37%**. This is a trend that is expected to continue based on the aging baby boom generation in Indiana.

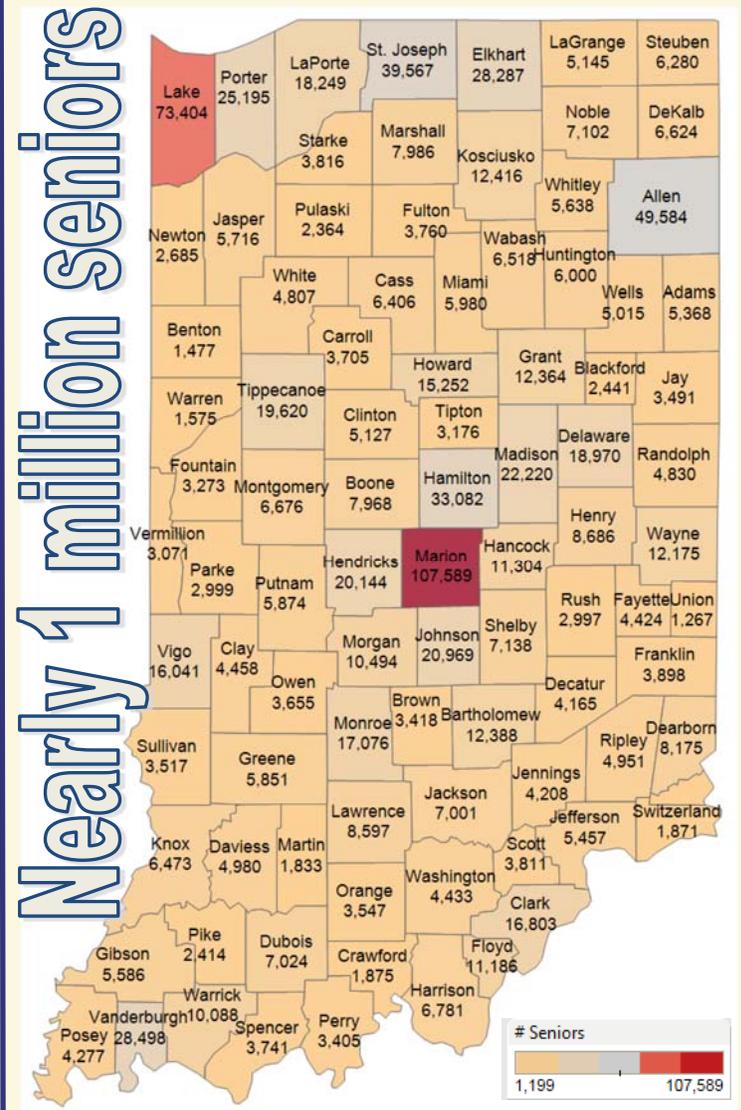
According to a report by the Indiana Business Research Center (IBRC), the **percentage of Hoosier seniors will jump from 13% in 2010 to 20% in 2030**. The map below shows seniors by county (based on IBRC 2015 Population Projections).

Data from the U.S. Census Bureau show that **6.4 million seniors (15% of all seniors) are living in poverty**, (using the Supplemental Poverty Measure).

In 2014, nearly **30,000 seniors called 2-1-1 for help** with over 40,000 needs. 2-1-1 provided **46,000 referrals**, using its **statewide database of more than 20,000 services**.

2-1-1 Senior Callers' Needs

1. Utility Assistance—18%
2. Healthcare Resources—11%
3. Tax Preparation Help—10%
4. Income Support Assistance—8%
5. Emergency Food—8%
6. Affordable Housing—8%
7. Legal Assistance—7%
8. Caregiver Services—5%
9. Transportation—4%
10. All Other Needs—22%



Nearly 1 million seniors

2-1-1 is the most comprehensive information and referral system in the state, making it the most efficient way for Seniors to find help 24/7/365.

2-1-1 is available to Hoosiers primarily through philanthropic dollars.

However, this service is unsustainable without financial support from the state.

Please support HB1001 to provide government funding for this vital service.