

# Connect2Help™

Beverly, a **61 year-old single** woman called Connect2Help 2-1-1 for shelter. She had recently lost her home to foreclosure and had been living with a friend, but it was no longer possible for her to stay. She was working part-time, but only earning minimum wage, so she could not afford a place of her own. C2H 2-1-1 contacted several shelters, all of which were full. They then turned to HIP, who offered to work with Beverly.

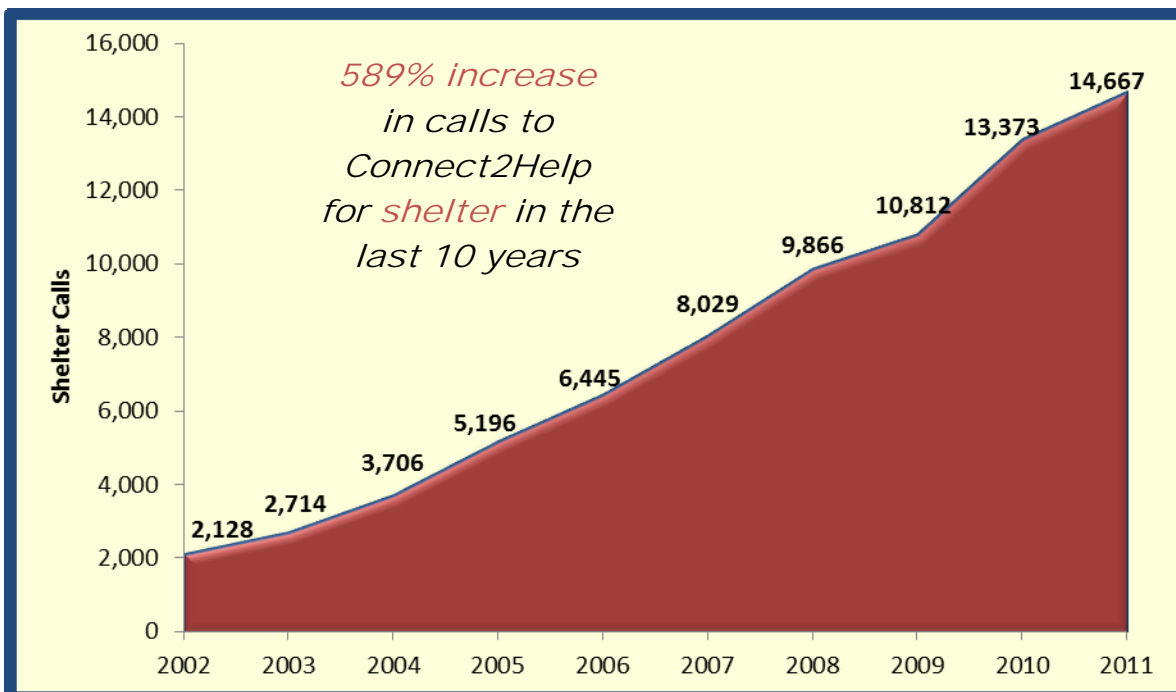
Cheryl, a **23 year-old mother** called Connect2Help 2-1-1 for help with food and housing. She, her husband and their 4-month old daughter were **living with another couple** who also had an infant. Although both men in the household were employed, they did not earn enough collectively to pay the rent; eviction was always a possibility. The other woman in the house also had a disability, which increased household expenses. Connect2Help 2-1-1 identified several food pantries in their area. They also provided transitional and emergency shelter resources for the household.

**FACES**  
HOMELESSNESS

Sarah, a **20 year-old disabled woman who was 8 months pregnant**, called for shelter. She had recently been kicked out of her mother's house by her mother's boyfriend. After 30 minutes, and calls to 3 different shelters, Connect2Help 2-1-1 was able to connect Sarah to a shelter with space.

Susan, a **32 year-old deaf woman with 2 deaf sons** called Connect2Help 2-1-1 (via Indiana Relay for the Deaf) for temporary shelter. She would have housing in a few weeks, but currently had no place to stay and no friends or family who could help. Connect2Help 2-1-1 connected her with a family shelter that could provide a safe place for her and her children until her permanent housing became available.

Mary called Connect2Help 2-1-1 for help for her **68 year-old uncle who was a veteran**. He was in the early stages of dementia, but was not receiving medical care; he also was living on the street. C2H 2-1-1 was able to help the uncle find shelter, and also connected him to veterans' services for health services and other on-going needs.



The exponential increase in calls for shelter has **far outpaced the number of emergency shelter beds** available in our community.

**In 2011, 13% (more than 1,800 households) of shelter calls were unmet.**